

GLIDER POWERCHAIR



TopGun
Mobility
WHEELS FOR LIFE

USER MANUAL

CONTENTS

INTRODUCTION	1
SPECIFICATIONS.....	2
Specification Diagrams	3
SAFE OPERATION.....	4
General Safety:	4
Before using your Glider Portable Electric Wheelchair:.....	4
Getting into the Fold Power Wheelchair Glider:.....	4
Driving the Fold Power Wheelchair Glider:.....	4
Safe Operation Continued	5
Getting out of the Fold Power Wheelchair Glider:	5
Weight limited-Do not exceed or the warranty will be void:	5
When transporting the Fold Power Wheelchair Glider:.....	5
PRECAUTIONS.....	5
MAINTENANCE	6
Batteries	6
Fasteners	6
Change and Adjustments	6
ELECTROMAGNETIC INTERFERENCE.....	6
INITIAL SETUP	7
CHARGING BATTERIES.....	7
First charging method.....	7
Secondary charging method:	8
Charging Batteries Continued	9
BATTERY INSTALLATION & REMOVAL	10
Battery Installation & Removal Continued.....	11
CONTROLLER INSTALLATION	12
FREE WHEEL MODE	13
REMOTE FOLDING	14
REMOTE UNFOLDING	15
REAR ELECTRIC SET QUICK RELEASE.....	16
CONTROLLER OPERATION	17
BASIC OPERATIONS	18
TROUBLE SHOOTING	18
BATTERY GAUGE.....	19
BATTERY GAUGE STATUS INDICATOR	20
TRANSPORTING YOUR FOLDING POWER WHEELCHAIR – Glider	21
WARRANTY	22
RETAIL ADVICE & BUYERS WARRANTY REGISTRATION.....	22

INTRODUCTION

Thank you for purchasing our Glider series power chair. We take pride in manufacturing the highest quality of products, and we trust this power chair will provide you comfort and mobility throughout your daily activities.

Before operating this power chair for the very first time, please read and follow all instructions in this manual carefully. In order to avoid personal injuries and/or damage to the power chair, it is very important for you to have a comprehensive knowledge of the features of this power chair. If you have any trouble understanding the instructions contained within this manual, or require further assistance for setting up, operating and the maintenance of this power chair, please contact your local dealer.

Recommendation

This manual serves as the ultimate guideline for you and your assistant or caretaker who's helping you with operating this power chair. Read this manual carefully and review it often until you are certain how to handle every operation of this power chair.

Top Gun Mobility and its affiliates cannot be held responsible for personal injuries or property damage caused by improper handling of the Glider power chair.

Your opinions are very important to us – if you have any comments on the functionality and safety of this power chair, or the contents of this manual, please feel free to make contact with your local dealer, distributor or Top Gun Mobility.

Please note details contained within this User Manual are accurate as at time of print and subject to change without prior notification. Please use due diligence when deciding if this product is right for you.



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SPECIFICATIONS

Model	GLIDER
Unfold size	123x65x101cm
Fold size	95x65x40cm
Motor	24V/200W brush motor (can quick removal)
Push rod motor	24V 1000N
Controller	Dynamic controller
Seat width	48cm
Seat height	53cm
Seat depth	23cm
Distance from seat to pedal	44cm
Front tires	8" Honeycomb hole solid PU tires
Back rears	12" Honeycomb hole solid PU wheels
Max speed	6km/hour
Battery	24V 6AH lithium battery *2pcs
Max load capacity	150kg
Driving range	20km
Chair weight without battery	36.9kg
Chair weight with battery	39.9kg
Package size	74.5x54.5x111cm



Specification Diagrams



SAFE OPERATION

We believe this to be the most important section of your User Manual; how to safely operate the Glider Folding Power Wheelchair. Please review this section thoroughly and contact your selling dealer if you have any questions.

General Safety:

- a) Adjust the Glider Portable Electric Wheelchair to your personal comfort level as much as possible.
- b) Take your time to learn how your Glider Portable Electric Wheelchair works in a private space before you begin operating around others.
- c) Practice bending, reaching and transferring in and out of the Glider Fold Power Wheelchair.
- d) Always be aware of your surroundings.
- e) If you are not sure the Glider Fold Power Wheelchair can surpass an obstacle, try to find another way around.
- f) The Glider Fold Power Wheelchair is designed for a single user only; more than one user may result in personal injury to you and others.
- g) Make sure that electronic components such as the control panel, battery charger, and other electronic controlled components avoid moisture. If these components come into contact with moisture, dry before use.
- h) The Glider Fold Power Wheelchair seat is designed for comfort, not specifically for pressure relief; if you suffer from pressure sores, or if you are at risk that they will occur, please consult your doctor.

Before using your Glider Portable Electric Wheelchair:

- a) Make sure the Glider Fold Power Wheelchair is operating smoothly.
- b) Check for any unusual noises, vibrations, or a change in the ease of use; if you detect a problem, use the tool kit to perform maintenance or get in touch with your service professional.
- c) Failing to maintain your Glider Fold Power Wheelchair could increase the risk of injury; get in touch with your selling dealer so that they can help you find and correct the problem.

Getting into the Fold Power Wheelchair Glider:

- a) Before sitting, make sure the Glider is turned OFF, this will ensure the Glider will not move upon touching the joystick.
- b) Make sure the footrest is down.
- c) Once on board, make sure your feet are safely on the footrest.

Driving the Fold Power Wheelchair Glider:

- a) Be alert to the danger of motor vehicles on roads or in parking lots.
- b) At night or when it is hard to see, use reflective tape on your Glider.
- c) The Glider is designed for use on firm, even surface such as concrete, asphalt or indoor floor.
- d) Do not operate the Glider in sand, loose soil or over rough terrain, which could damage wheels, bearings, axles or motors, or loose fasteners.

Safe Operation Continued

Getting out of the Fold Power Wheelchair Glider:

- a) Make sure to bring the Glider Fold Power Wheelchair to a complete stop.
- b) Turn off the Fold Power Wheelchair Glider to avoid accidentally operating the joystick and moving the wheelchair.
- c) Raise the armrest so that you can conveniently exit the wheelchair.
- d) Carefully and safely get out of the seat.

Weight limited-Do not exceed or the warranty will be void:

- a) Never exceed a total weight of 150kg, total for the rider plus items carried.
- b) Exceeding the weight limited is likely to damage the seat, frame or fasteners and may cause severe injury to you or others.

When transporting the Fold Power Wheelchair Glider:

- a) Never sit in the Glider Fold Power Wheelchair while in a moving vehicle; an accident or sudden stop may cause you to be thrown from the electric wheelchair.
- b) Never transport the Glider Fold Power Wheelchair in the front of seat of a vehicle where it may shift and interfere with the driver.
- c) Always secure the Glider Fold Power Wheelchair so that it cannot roll or shift when being transported in a vehicle.
- d) The Glider Fold Power Wheelchair is NOT approved to be used with any tie down system, which is generally used to transport a seated user in a powered wheelchair in a motor vehicle.

PRECAUTIONS

CAUTION: OPERATE SAFELY

Do not operate the Glider Fold Power Wheelchair in water of any kind.

Do not operate the Glider Fold Power Wheelchair up or down staircases or escalators.

Do not operate the Glider Fold Power Wheelchair while on a moving vehicle such as a bus.

Do not lean your body to reach out of the Glider, causing a balance issue.

Do not exceed the weight limited total of 150kg (330 lbs) for rider plus any items.

Do turn off the Glider Fold Power Wheelchair when exiting the chair for safety.

Do practice driving the Glider Portable Electric Wheelchair in a private, enclosed area.

Be aware of local regulations regarding operating the Glider Fold Power Wheelchair on a public road.

Modifying your Glider Fold Power Wheelchair in any way may void all warranties.

Do not expose the Glider Fold Power Wheelchair or batteries to extreme temperatures.

MAINTENANCE

It is important to perform regular maintenance of your Glider Fold Power Wheelchair for longevity and warranty eligibility. Even a little cleaning now and again will go a long way to keep your device looking and functioning like new.

Certified repair shops with trained professionals who specialize in electric wheelchairs and scooters will be qualified to perform the service and maintenance on your Glider Fold Power Wheelchair should the technician require parts, they should contact Top Gun Mobility to check availability.

We recommend you inspect your Glider Fold Power Wheelchair two or three times per year, paying particular attention to the following areas:

- 1) **Frame:** Tighten loose screws as necessary using the tool kit included with your Glider Fold Power Wheelchair
- 2) **Wheels:** Make sure they rotate easily. Significant resistance may require new bearings
- 3) **Armrest:** Look for excessive wear or if they are loose

Replacement parts and more major maintenance issues should be performed by an authorised professional.

Batteries

Use batteries that have been supplied by Top Gun Mobility only; our batteries are special lithium batteries designed specifically for use in the Glider Fold Power Wheelchair.

Read all battery instructions before attempting to change or charge batteries.

When you haven't driven the Glider Portable Electric wheelchair for long time, please charge the battery every month to avoid the battery "hungry die".

Fasteners

Many of the screws, bolts and nuts on the Glider are special high-strength fasteners. Replacing these fasteners with non-approved parts may cause your Glider Fold Power Wheelchair to result in faulty operation and may cause harm to you or other people, therefore:

1. Use fasteners that have been supplied by Top Gun Mobility.
2. Using the tools included with your Glider Fold Power Wheelchair, tighten any fasteners that become loose as soon as possible.

Change and Adjustments

Never use non Glider Fold Power Wheelchair parts or make changes to your Glider Fold Power Wheelchair unless authorized in writing by representative from our company. Doing so will void the warranty and may create a safety hazard.

ELECTROMAGNETIC INTERFERENCE

Powered vehicles such as the Glider Fold Power Wheelchair may be susceptible to electromagnetic interference, which is interfering electromagnetic energy emitted from sources such as radio station, TV station, amateur radio transmitters, two-way radios, and mobile phones.

The interference (from radio wave sources) can cause the Glider Fold Power Wheelchair to release its brakes, move by itself, or move in unintended directions.

INITIAL SETUP

Your Glider Fold Power Wheelchair will arrive carefully packaged in a cardboard box.

1. Open the top of the box then turn the box on the side for easier pulling out the chair and contents.
2. Total components as below:



CHARGING BATTERIES

Your Glider Fold Power Wheelchair will arrive with full charged batteries, which should last about 18km under normal operation conditions. We recommend that you run the Glider Fold Power Wheelchair until the batteries are completely dead in order to get the most out of the battery life.

First charging method

Charge both batteries at the same time via controller charge port.

1. Turn the power off.
2. Plug in the charger to the controller port (see below), please notice connect the charger cable first, and then turn the power on.



Charging Port on Controller



3. Allow your wheelchair to charge for 6-8 hours or when the light on the charger turns green, which means your batteries are full charged.
4. Should you require them, the lights and what they mean are located on the back of the charger.



Charger light on Front of Charger

Light should come on after plugging in the charger.
Light colour indicates battery life:

RED--battery is full drained.

ORANGE--battery is charging.

GREEN--battery is full charged, unplug from power.



Back of charger with definition of what the light colour mean.

Secondary charging method:

You have the option of charging the batteries individually.

1. Turn off the main power.
2. Flip open the charger port protector on the front of battery.
3. Use the secondary charger pigtail to adapt the battery charger to plug into the battery directly.



More information on the Fold Power Wheelchair Glider batteries

1. The Glider Fold Power Wheelchair comes with two charged 24V 7AH lithium batteries.
2. Charge the batteries for 3-4 hours for each battery.
3. Turn the main unit's power off while charging.
4. Do not leave children unsupervised near the power wheelchair whilst it is charging.
5. Do not attempt to open the battery housing.
6. Red means the power is on and the unit is charging; green means the unit is fully charged.
Note: this information is also located on the back of the charger.
7. When the battery is full charged, remove cable, and then take out the DC charging connector and AC input power socket.
8. The average time taken to re-charge workable batteries will vary from 2 to 8 hours depending on the level of usage.
9. Do not charge more than 8 hours.
10. If you do not operate the Glider Fold Power Wheelchair for a few months, we recommend that you charge the battery for 6-8 hours before use.
11. Over current protection: this system is included on the wheelchair and will shut off the current from the batteries if triggered, thus shutting the motor down, which will ensure that the motor and battery do not experience and damage.
12. The life cycle of a lithium battery is measured in charging cycles with an average of 500 charge cycles.
13. Check the battery indicator light daily if you use the Fold Power Wheelchair frequently.
14. Do not use any battery chargers that have not been certified by Top Gun Mobility.
15. If damaged, do not handle the battery without protective gloves and eyewear.
16. If the battery needs to be disposed of, locate the nearest hazardous materials disposal facility, and call them for instructions.
17. Before storing your Glider Fold Power Wheelchair for long periods of time, take these steps to maintain the battery:
 - a. Full charge the battery before storing.
 - b. Remove the battery from the wheelchair.
 - c. Store the battery in a room temperature environment that is kept dry.
 - d. Avoid temperature extremes and do not allow the battery to freeze.
18. Do not attempt to charge your battery if it is frozen from extreme weather conditions, instead first allow it to thaw for several hours.

BATTERY INSTALLATION & REMOVAL

Battery Installation

When you receive the power chair, please fully charge the batteries before using the power chair for the first time.

WARNING: Before installing the batteries, make sure your power chair is powered off.

The battery for your power chair is shown on below. The battery level indicator on top and charging port on bottom indicate the battery is at an upright position ready for insertion into the power chair battery housing.



Battery

To install the battery, insert the end of the battery into the battery housing



Insert the Battery

Slowly push the battery into the battery housing as shown



Slowly Push the Battery

Installation of the battery is completed as shown

Battery Installation & Removal Continued



Finished Installation

Battery Removal

WARNING: Before installing the batteries, make sure your power chair is powered off.

Hold the battery handle; press the lock on the side of the battery handle:



Unlock the Battery

Slowly pull the battery out of the battery housing:



Slowly Pull the Battery

Continue pulling the battery out of the battery housing until the entire battery is outside:



Pull out the Entire Battery

CONTROLLER INSTALLATION

Joystick Controller Installation

Your power chair joystick controller can be installed on the left or right side of the armrest. Insert the joystick controller into the front slot of the armrest as shown:



Insert the Joystick Controller

Tighten the locking knob on the bottom of the armrest by turning it clockwise as shown below; this will lock the joystick controller in position.



Line up the Cables

Line up the cables as shown on below and connect them, avoid bending the pins on the connectors, doing so may cause permanent damage to the pins.



Tighten the Locking Knob

FREE WHEEL MODE

Joystick Settings

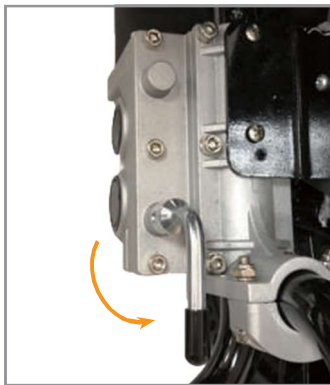
The joystick controls the directions of your power chair while operating, move the joystick in the direction that you are looking to go.

- A. Moving the joystick from its default position will allow the power chair to start moving
- B. Releasing the joystick to its default position will allow the power chair to stop moving
- C. The power chair will accelerate more and more as you move the joystick further away from its default position
- D. Slowly bring the joystick towards its default position will allow the power chair to slow down.

Motor Brake Instruction

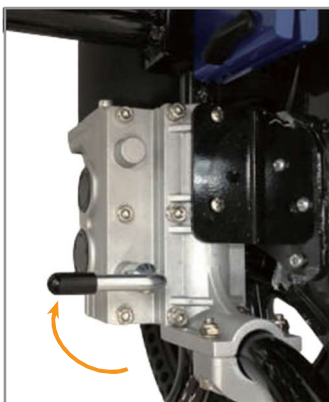
Locking or unlocking the motor brakes to the side of the motors will allow you to switch your power chair between manual/free wheel mode and electric mode.

Flip the brake forward with the brake release lever as shown on below will switch the power chair to its manual/free wheel mode.



Switch to Manual/Free Wheel Mode

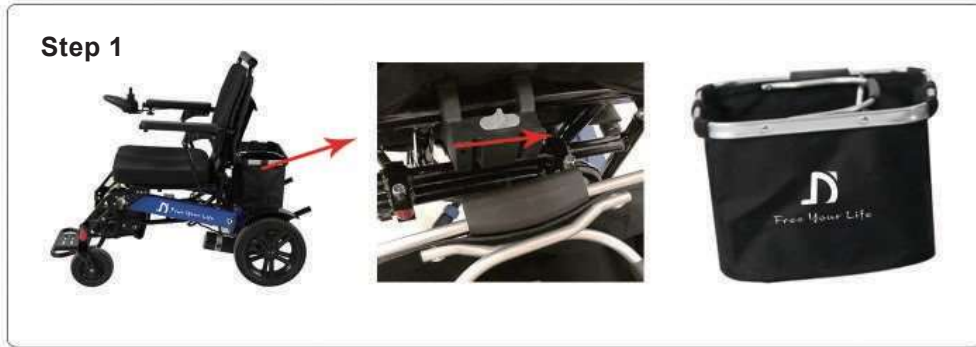
Flip the brake backwards with the brake release lever as show on figure 9 will switch the power chair to its electric mode.



Switch to Electric Mode

REMOTE FOLDING

1. Take off basket. Unlock the basket through switch, and then take it apart.
2. Gently push the button at front end of armrest with red circle light up.
3. Push the lower key on remote for fold. After completing, touch the red circle light off.
4. Turn footrest backward.
5. Fold is completed.



Step 2



Step 3



Step 4



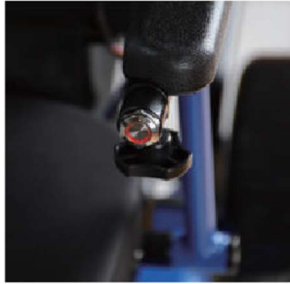
Step 5



REMOTE UNFOLDING

1. Gently push the button at front end of armrest with red circle light up.
2. Push the upper key on remote for unfolds. After completing, touch the red circle light off.
3. Turn footrest forward.
4. Fit basket onto wheelchair. Lock it well through switch button.
5. Unfold is completed.

Step 1



Step 2



Step 3



Step 4



REAR ELECTRIC SET QUICK RELEASE

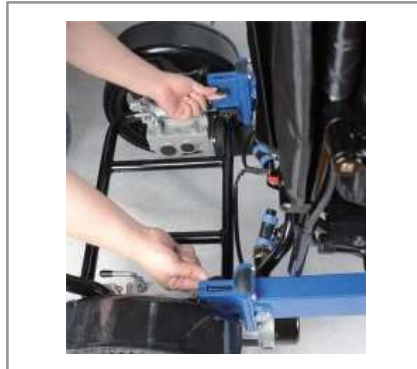
1. Turn the fastening screws for taking apart rear frame.
2. Take out fastening screws on both sides.
3. Disconnect wires connectors.
4. Hold frame with one hand and the rear frame by the other for taking part.
5. Rear electric set release is completed.

Reminder

Please constantly apply lubricant to avoid fixing of the connecting parts.

Fold and unfold action can be done as usual after releasing the rear electric set.

Step 1



Step 2



Step 3



Step 4



Step 5



CONTROLLER OPERATION

The Fold Power Wheelchair Glider is equipped with a joystick style controller. Detailed functions as shown below:



Controller and Driving Tips

1. Take some time in a safe, controlled environment to learn the operation of controller, the speed and the manoeuvrability of wheelchair.
2. When turning, reduce your speed, which will help you avoid any potential tilting or tipping of wheelchair.
3. Be sure to adjust the speed depending on your environment.
4. To slow down, slowly bring the joystick back toward the initial position.
5. To stop, just bring the joystick back to the initial position.
6. Use extra care when you drive the Glider Fold Power Wheelchair in reverse. You may lose control or fall if one of rear wheels hits an object. When operating in reverse:
 - a) Operate the wheelchair slowly and at an even speed.
 - b) Stop often and check to make sure your path is clear of obstacles.

Joystick Controller Setup

1. Power on: Turn the power on when the power chair is in electric mode.
2. Power off: Turn the power off when the power chair is in electric mode.
3. Battery Level Indicator: The lights here will indicate the remaining battery power.
4. Speed Display and Diagnostic Indicator: There are five speed options for your power chair, pressing the speed increase/decrease button will adjust the speed accordingly. When the light stays solid red, this power chair is operating properly; if the light starts flickering, there might be an issue with your power chair. More information on how to diagnose your power chair is provided in the trouble shooting section.
5. Speed Increase: Increases the speed of the power chair when pressed.
6. Speed Decrease: Decreases the speed of the power chair when pressed.
7. Horn: The horn will sound when pressed.
8. Joystick: Controls the direction of the power chair.

BASIC OPERATIONS

Before operating your Glider Fold Power Wheelchair, be sure to read all safety information and precautions included in this manual. Operate only in the appropriate environment after you have practiced operation the wheelchair and know how to work the controller.

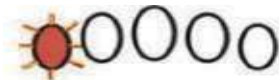
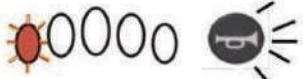
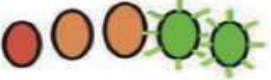

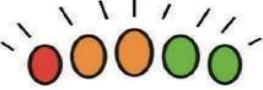
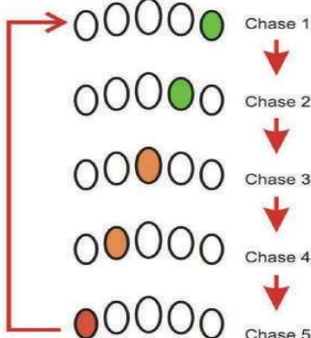
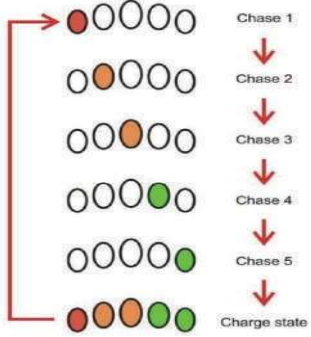
GET IN	Be certain that the power is OFF before sitting in the seat of Fold Power Wheelchair Glider, with no light on the controller, make sure the footrest is down before getting into the wheelchair.
POWER ON	Press the Power button; you will hear a beep and a light will indicate that power is on.
TURNING &STEERING	Use the joystick style control to steer and turn left, right or go forward and backward.
STOPPING	Simply remove your hand from the joystick to stop.
POWER OFF	When stopping, it is advised that you power OFF the wheelchair to prevent accidents. Press the power button to turn off the wheelchair.
GET OUT	Make sure there is no light on the controller before getting off the wheelchair.

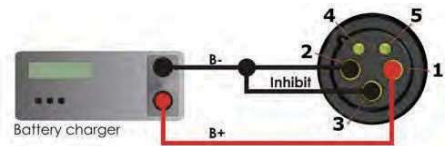
TROUBLE SHOOTING

The following represents the most common questions asked about the Fold Power Wheelchair Glider with regard to everyday use; check this helpful guide or the operator's manual for more information if you have a question about using your power wheelchair.

ISSUE	POSSIBLE CAUSE(S)	ANSWER
Why is there No Power to the wheelchair?	<ol style="list-style-type: none"> 1. Controller system power is not connected 2. Controller system CPU and joystick are not connected 3. Battery power is too low 	<ol style="list-style-type: none"> 1. Connect the battery 2. Ensure all connections between joystick, CPU and battery are securely tightened 3. Charge the battery
Why is the wheelchair noisy or vibrating when turning?	<ol style="list-style-type: none"> 1. Speed is set too low 2. Motor is damaged 	<ol style="list-style-type: none"> 1. Raise the speed. At low speeds, the motor may sound or feel strained 2. Replace the motor
Why can't I charge the battery?	<ol style="list-style-type: none"> 1. Charger light does not turn on 2. Charger light is always green 3. Charging time has stopped before full charge is complete 	<ol style="list-style-type: none"> 1. Replace the charger 2. Battery is not connected, or may need to be replaced 3. Capacity of battery has decreased over time. This is normal – replace battery
Why can't I connect the controller?	<ol style="list-style-type: none"> 1. Connector pins (male) on the controller have become bent and misaligned with connector holes (female) on the CPU connector 	<ol style="list-style-type: none"> 1. Using a small tool, carefully straighten the connector pins (male) on the controller to align with holes (female) on the CPU connector

BATTERY GAUGE

 <p>Battery Gauge Minimum</p>	<p>A low battery warning is generated when the battery voltage falls below the Batt Gauge Low Voltage Warning set-point. This is indicated on the battery gauge with the red (left-most) LED flashing.</p>
 <p>Battery Gauge Low Voltage Warning</p>	<p>The followings will occurred when battery Voltage lower than minimum "Cut-Off Voltage": One red light flashing, horn sounds in every 10 seconds Immediate charging of battery is required for better protection while battery Voltage is too low.</p>
 <p>Battery Gauge High Voltage Warning</p>	<p>A high battery warning is generated when the battery voltage goes above the Batt Gauge High Voltage Warning set point. This is indicated on the battery gauge with all LEDs lit and the two green (right-most) LEDs flashing.</p>
 <p>Joystick shut down function is active</p>	<p>Lights are flashing (red, orange, green) When system is set shut, the system is completed closed, all the control actions by user with no response. The signal of shut situation is shown through battery gauge. To release the shut of system, press power button once, then press down horn button twice. The action of press horn button twice must need to be done in 10 seconds as soon as power button is pressed.</p>
 <p>Battery Gauge Maximum</p>	<p>The battery gauge displays the voltage range between Batt Gauge Minimum and Batt Gauge Maximum. Battery Gauge Maximum is indicated on the battery gauge with all LEDs lit and signifies that the battery level is between 81 and 100% of full capacity.</p>
 <p>Drive Inhibit Chase Sequence</p>	<p>Drive inhibit mode is indicated by the battery gauge with a right-to-left chase sequence. The chase sequence starts with the green LED on the right-hand side, and one-by-one, each LED will switch on and then off. When the sequence completes at the left-most red LED, it begins again at the right-hand side. The chase sequence continues until the error condition has been cleared.</p>
 <p>Battery Charging Chase Sequence</p>	<p>To charge the wheelchair's battery, plug the battery charger into the Remote's XLR socket. The Battery Gauge will indicate the system is connected to the charger by cycling between a left-to-right chase sequence, and then displaying the approximate battery charge state at the end of the chase sequence. The LE system does not have to be powered up when charging the battery; however, if it is not powered up, then the battery gauge will not display the charging state/ chase sequence.</p> <p>The battery charger's connector plug must be wired with a Drive Inhibit connection, as shown.</p>



BATTERY GAUGE STATUS INDICATOR



Status Indicator

If there is an error with the system when it is powered up, then the status indicator will flash red; the number of flashes will indicate the type of error.

The table below describes the error indication, and a few possible actions that can be taken to rectify the problem. The actions listed are not in any particular order and are suggestions only; the intention is that one of the suggestions may help you clear the problem. If in doubt, consult your supplier.

The error indicator may continue to flash after an error has been rectified. To clear the error indication, cycle the system's power.

1	Remote / Joystick Error	<ul style="list-style-type: none"> Check cables and connections Replace remote
2	Network or configuration error	<ul style="list-style-type: none"> Check cables and connections Check Bluetooth pairing Reconfigure the system Recharge the battery Check charger Replace modules Contact your local dealer
3	Left motor error	<ul style="list-style-type: none"> Check cables and connections Replace power module Check and/or replace left motor
4	Right motor error	<ul style="list-style-type: none"> Check cables and connections Replace power module Check and/or replace right motor
5	Left park brake error	<ul style="list-style-type: none"> Check cables and connections Check left park brake is released
6	Right park brake error	<ul style="list-style-type: none"> Check cables and connections Check right park brake is released
7	Module error (other than remote)	<ul style="list-style-type: none"> Check cables and connections Check modules Replace LiNX Access Key Replace Power Module Recharge battery <p>If the chair stalled, reverse away or remove obstacles, or if the chair was moved while turned off, cycle the power</p>

TRANSPORTING YOUR FOLDING POWER WHEELCHAIR – Glider

To transport your Glider Fold Power Wheelchair, it is advised that you fold it up following the procedures below.

Note: Never transport the power wheelchair in a tie up system (electric mode), as the Glider Fold Power Wheelchair is not compatible with them. Never sit in the wheelchair and be transported in moving vehicle. Do not place the folded power wheelchair in the front seat with driver where it could move and slide.

1. Turn OFF the power from the controller.
2. Remove seat cushion.
3. Press down the backrest and flip the back safety latch down to unlock the frame.
4. Fold the wheelchair.
5. When folded, the seat cross bar can be used to move the wheelchair easily



WARRANTY

This is to certify that your TOP GUN MOBILITY product offers a 5 Year Warranty from the date of original purchase. Should a defect or operating fault arise within this period the Dealer, from where the product was originally purchased, should be notified immediately. Failure to register the fault may invalidate the warranty.



The Dealer from where the product was purchased is responsible for any warranty repairs. Top Gun Mobility warrants that if a fault occurs within this period due to faulty workmanship or materials that the product will be repaired (or replaced at the Company's discretion) free of charge. Any unauthorised modifications will invalidate the warranty.

Component parts replaced outside this period carry a six-month warranty. (Standard terms and conditions apply for this period).

FIVE-YEAR WARRANTY

- Structural frame components, including: platform, fork, seat post, and frame welds (excludes canopy & canopy framework)
- Drivetrain, including: differential, motor, and brake.

TWO-YEAR WARRANTY

Your Top Gun Mobility Scooter is fully guaranteed for two (2) years from the date of purchase against faults arising due to defects in manufacture or materials. This warranty does not detract from, but is in addition to your legal rights.

All electronic parts, including controllers, batteries and battery chargers, have a one (1) year warranty. Servicing to the controller or battery charger must be carried out by your authorised Top Gun Mobility Provider. Any attempt to open or dismantle these items renders the guarantee void on that item.

This warranty is valid for the replacement of dysfunctional parts only. Any parts under warranty will be replaced and shipped to your door. Any service and labour fees, if applicable, to replace parts under warranty must be paid by the user. Due to its straight forward design, most parts can be easily exchanged by the end user without a professional service tech required. However, it is always recommended you seek professional help for maintenance and service, to make sure the work is done properly.

SERVICE CHECKS AND WARRANTY SERVICE

Warranty service can be performed by an authorised Top Gun Mobility Provider. Please contact your authorised Top Gun Mobility Provider for advice on the current cost affecting the service visit.

COMMERCIAL USE

Any TopGun Mobility products used in a commercial application will only be covered by a 12-month warranty from the purchase date and will be excluded from any coverage mentioned in the warranty relating to 5 (five) or 3 (three) year warranty. All other conditions in this warranty will apply.

NOT COVERED UNDER WARRANTY

The guarantee does not extend to those items which may need replacement due to normal wear and tear (tyres, belts, bulbs, upholstery, plastic shrouds, motor brushes, fuses, and batteries), or damage to the product caused by misuse or accident for which Top Gun Mobility or its agent cannot be held responsible. This warranty does not include service calls or external bolt on components such as a canopy or canopy framework. **Transport/Call Out Costs** - As the owner you must bear the cost of transporting the unit to the dealer or should you decide to have the dealer come to you, you must bear the cost of the dealers call out fee. Your dealer may choose to waive this cost, but this will be at the dealers discretion only and separate to TopGun Mobility’s warranty terms and conditions.

- 1. Products damaged by user negligence
- 2. Products damaged accidentally
- 3. Products damaged intentionally
- 4. Products that have been subjected to negligence
- 5. Products that have been subjected to abuse
- 6. Products that have been improperly stored
- 7. Products that have been improperly handled
- 8. Products that have been improperly operated.
- 9. Products that have experienced general misuse.
- 10. Products that have been modified in an unauthorized, unapproved way.

Warranty is non-transferable and only valid for the original wheelchair purchaser

RETAIL ADVICE & BUYERS WARRANTY REGISTRATION

Selling Dealer to complete at time of sale in order to Register Warranty with Top Gun Mobility
Copy completed details and forward to : office@topgunmobility.com.au

Customers Email Address: _____

Customer: _____

Model: GLIDER Power Wheelchair

Address: _____

Serial Number: _____

Colour: _____

State: _____ Postcode: _____

Date of Sale: _____

Phone: _____

Type of Purchase: Consumer / Rental / Other

SELLING DEALER STAMP:

Customer Signature

Dealership Representative Signature



TopGun Mobility

WHEELS FOR LIFE

www.topgunmobility.com.au
