

SHOPRIDER®

ATTENTION

Please read your
owner's manual before
driving your scooter.



VIKING 3 Owner's Manual



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SHOPRIDER®

INTRODUCTION

Congratulations on your purchase of the Shoprider® scooter. This scooter incorporates the latest innovative designs patented and only available on a Shoprider® scooter. This scooter can be used in outdoors. Direct drive transaxles and electromagnetic brakes give a safe and efficient ride. This Shoprider® scooter is designed for persons with limited mobility.

Please read this manual carefully and thoroughly before using your scooter and make sure you understand all the instructions.

FEATURE GUIDE (VIKING 3)

1. Tiller Handle Bar
2. Black Vinyl Captain Seat
3. Armrests
4. Seat Reclining
5. Black Pneumatic Tire
6. Footrest Mat
7. Front Suspension Forks
8. LED Headlight
9. LCD Display
10. Charging Port
11. Rear Indicators & Hazard Lights
12. Brake & Taillights
13. Rear Suspension





SAFETY ADVICE

- Do not carry passengers.
- This mobility Product is intended to assist you. For your own safety, please read the Owner's Manual before using the Scooter. If in any doubt, contact your supplier directly for advice.
- Do not exceed inclines over 9 degrees (15% grade).
- Driver weight may exceed weight of the unit, speed must be reduced when turning.
- Do not get on or off the scooter unless the brake is on and the scooter is switched off.
- Do not switch off the scooter while the scooter is moving.
- Do not drive the scooter where you can not safely or legally walk.
- Do not attempt to drive over curbs greater than 6.5cm in height. Doing so could cause your scooter to turn over, causing personal injury or damage to the scooter. For curbs less than 6.5cm, always approach them at an angle of 90 degrees and at a low speed.
- Do not drink or use a mobile phone when driving your scooter.
- Do not exceed the suggested user weight limit to use the product. Doing so, could cause personal injury and/or damage to the unit or surrounding property may occur.
- Always keep your feet on the scooter when moving.
- Please make sure that you are physically capable to operate this unit. Consult your dealer/doctor for advice.
- Always slow down and proceed carefully when traveling over rough or uneven ground.
- For individuals with balance problems, practice getting on the scooter with the assistance of a qualified healthcare professional.
- Do not use an escalator to move a scooter between floors or serious injury could occur.
- Do not drive the scooter on an incline that has oil, water or ice film on it.
- Do not try to lift the scooter by its seat, tiller, rear chassis cover, or any removable parts. Any of these could cause injury to the user or damage to the scooter.
- Do not use parts or accessories that are not authorised by the original manufacturer of the scooter.
- Before sitting in or exiting the scooter, REMOVE the key from the ignition. This will insure the POWER is off and the scooter can not move under its own power. As a general precaution, always remove the key from the ignition while the scooter is not in use. This will prevent the use by untrained and unauthorised persons.
- Do not connect any foreign device to the scooter battery or charging port. This could cause failure of the device, the scooter and personal injury.



- Make sure the tiller is properly adjusted and in the locked position to suit the user to avoid damage and injury
- It is not allowed to have any person sitting in the scooter when transported by a vehicle, otherwise any injury or damage that might result.
- Do not use the scooter in the rain, near a shower or in a damp bathroom. Direct exposure to rain or dampness could cause the scooter to electrically malfunction.
- Do not lean against or pull forward on the tiller while mounting or dismounting the scooter. Otherwise, injury may occur.
- Do not operate the unit or turn the key on while charging.
- Whenever a center bolt of the wheel assembly has been loosened, please replace a specified new bolt from authorized dealers and secure with a torque of 240 ± 5 kg-cm together with Loctite 271 adhesive (or equivalent).
- Charge batteries daily after use.
- Charging plug has to be removed from the scooter after charging.
- Battery cables must be securely fastened onto battery terminals by the authorised dealers before using the unit and secured inside the scooter rear cover.
- Batteries must be tied down correctly and securely with the straps supplied.
- Always check the battery charge remaining before operating the unit to ensure you have sufficient for your journey.
- Always charge the batteries of the unit in a well ventilated area.
- If the unit went over or sank into deep water, please switch off power of the unit and consult with your authorised dealer for help right away.
- Always remove the key from the scooter when the unit is not in use or before charging, removing and installing the batteries. Otherwise, injury and/or damage to the unit or surrounding property may occur.
- Do not operate the unit in the way of exceeding to the product's specification listed in this owner's manual. Otherwise, injury and/or damage to the unit or surrounding property may occur. Doing so may also Void your warranty.
- Do not use the thumb/finger lever before the key switch is turned on, or the operation will be prohibited until to turn key switch off and then on.
- Ensure the scooter is serviced every 12 months by an authorised Shoprider service provider to ensure it remains in safe working order. Failure to do so may cause catastrophic failure with possible injury and damage to surrounding property.



EMI Warning

Shoprider® scooters may be susceptible to electromagnetic interference (EMI), which is a kind of interfering electromagnetic energy (EM) emitted from sources such as radio stations, TV stations, amateur radio (HAM) transmitters, two-way radio, and cellular phones. The interference (from radio wave sources) can cause the scooter to release its brakes, move by itself, or move in unintended directions. It can also permanently damage the scooter's control system. The sources of radiated EMI can be broadly classified into three types:

1. Hand-held portable transceivers (transmitters-receivers) with the antenna mounted directly on the transmitting unit. Examples include: citizens band (CB) radios, "walkie talkie", security, fire and police transceivers, cellular telephones, and other personal communication devices.

NOTE! Some cellular telephones and similar devices transmit signals while they are ON, even when not being used.

2. Medium-range mobile transceivers, such as those used in police cars, fire trucks, ambulances, and taxis. These usually have the antenna mounted on the outside of the vehicle.
3. Long-range transmitters and transceivers, such as commercial broadcast transmitters (radio and TV broadcast antenna towers) and amateur (HAM) radios.

NOTE! Other types of hand-held devices, such as cordless phones, laptop computers, AM/FM radios, TV sets, CD players, and cassette players, and small appliances, such as electric shavers and hair dryers, so far as we know, are not likely to cause problems to the scooter.

Scooter Electromagnetic Interference (EMI)

Because EM energy rapidly becomes more intense as one moves closer to the transmitting antenna (source), the EM fields from hand-held radio sources (transceivers) are of special concern. It is possible to unintentionally bring high levels of EM energy very close to the scooter's control system while using these devices. This can affect scooter movement and braking. Therefore, the warnings listed below are recommended to prevent possible interference with the control system of the scooter.



WARNINGS

1. Do not operate hand-held transceivers (transmitters-receivers), such as citizens band (CB) radios, or turn ON personal communication devices, such as cellular phones, while the scooter is turned ON.
2. Be aware of nearby transmitters, such as radio or TV stations, and try to avoid coming close to them.
3. If unintended movement or brake release occurs, turn the scooter OFF as soon as it is safe.
4. Be aware that adding accessories or components, or modifying the scooter may make it more susceptible to EMI.

NOTE! There is no easy way to evaluate the overall immunity of the scooter.

5. Report all incidents of unintended movement or braking to your Shoprider® dealer, and note whether there are sources of EMI nearby.

WARNING: The original manufacturer and the importer of the scooter is not responsible for damage or injury incurred due to improper and unsafe use of our scooter.

SHOPRIDER®

ADJUSTMENTS

Armrest Angle Adjustment (Fig. 1)

Flip up the armrests to allow access to the adjusting wheel located under the armrest wind the adjusting wheel (Fig. 2) in a either clockwise or anti clock direction to adjust the armrest up or down.

Do not use the scooter without the arms being fitted.



Fig. 1

Fig. 2

Seat Slide & Swivel Adjustment (Fig. 3)

Pulling up on the seat slide lever allows the seat position to be adjusted forward or backward. Release the lever and the seat will lock in that position. Under the right side of the seat there is a spring loaded red lever. Pulling up on the lever allows the seat to swivel, when released the seat will lock into one of 3 positions.

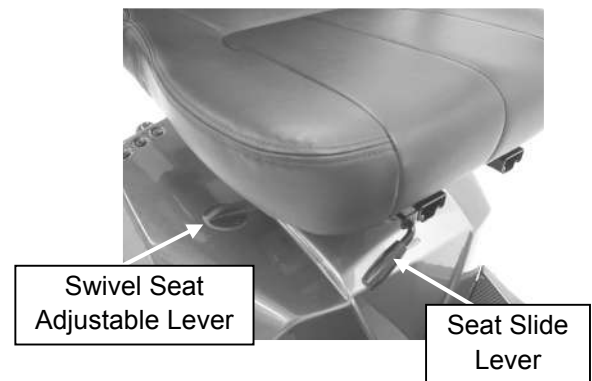


Fig. 3

Seat Removal (Fig. 4)

Fold down the back of the seat. Pull up the swivel seat adjustable lever (fig. 3) and lift seat off.

Seat Height Adjustment (Fig. 4)

Remove seat as described above. Loosen seat tightening bolt by hex key wrench. Remove the locking pin that secures the seat adaptor. Lift the seat adaptor out of the seat post. The seat height can be adjusted to 3 different settings by inserting the steel locking pin in the required hole. Retighten the bolt and replace the seat.

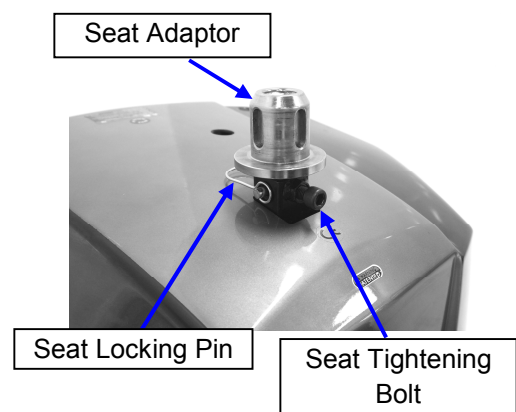


Fig. 4

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SCOOTER TILLER CONTROLS (Fig. 5)

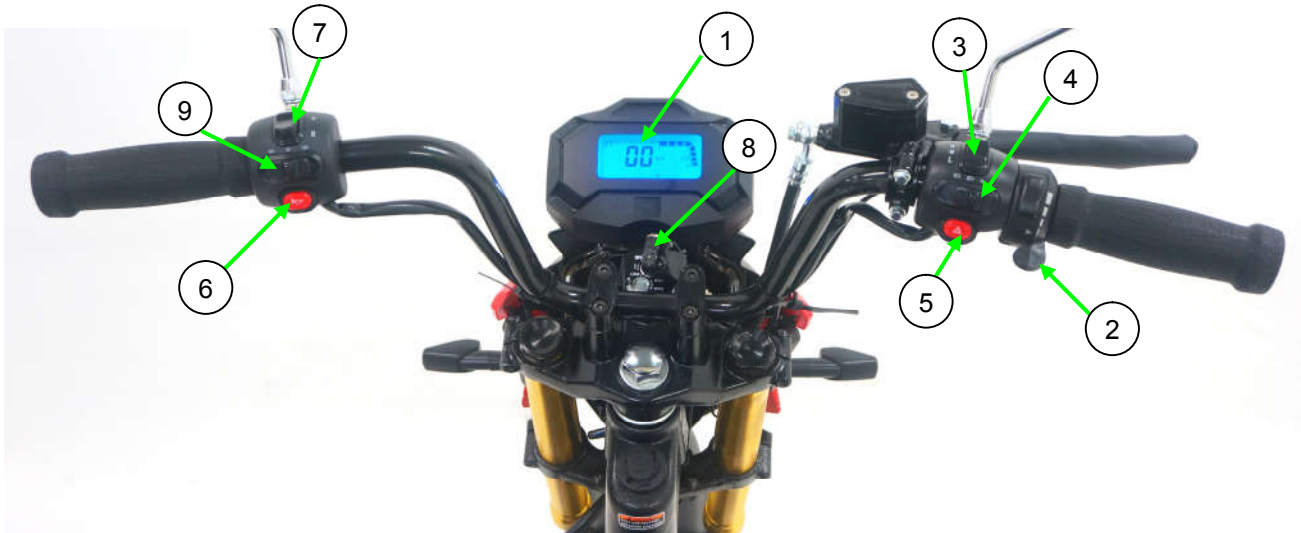
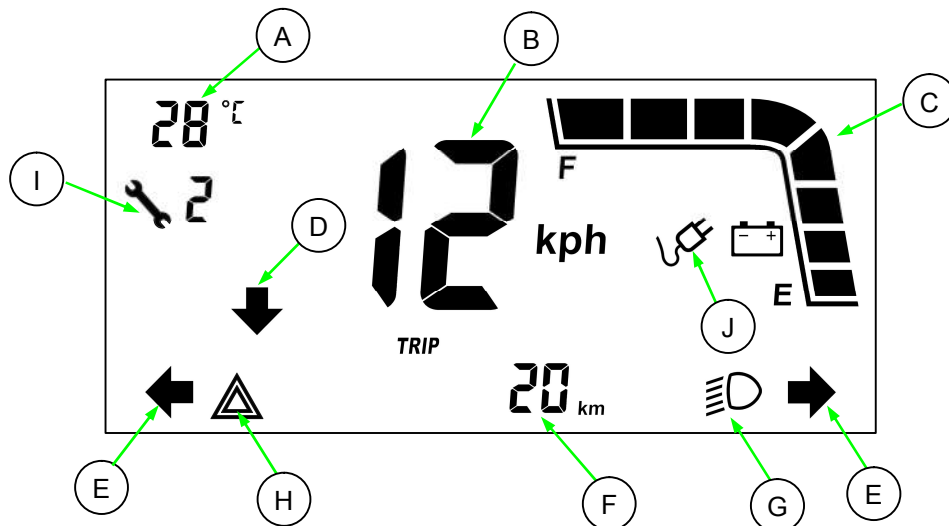


Fig. 5

(1) LCD Display

Item	Description	Item	Description
A	Temperature Display	F	Odometer Display
B	Speedometer Display	G	Headlight / High Beam Display
C	Battery Gauge Display “E”: Empty ; “F”: Full	H	Hazard Warning Light Display
D	Direction of Travel Display	I	Spanner Symbol & Code – Service refer to Self-Help Guide (P.17)
E	Left / Right Turn Signal Display	J	Charging Display





(2 & 3) Speed Controls

The speed control allows you to control your speed up to maximum speed of 10kmph. Pushing down on the thumb lever (2) to increase or decrease your speed, to stop the scooter remove your thumb from the lever for automatic braking. The “High / Medium / Low” switch (3) can be used to drive the scooter at its maximum speed of 10kmph.

Please use extra caution when using the scooter in “High” mode.



NOTE: When attempting to climb slopes you will need to set the “High / Medium / Low” switch in to the “High” setting.

NOTE: This scooter is fitted with a slow when turning function so it will slow down when the handle bars are turned; you cannot speed the scooter up when turning.

Electromagnetic Brake

The brake is automatically operated when the control levers are released. There is a slight delay when the scooter decelerates; this allows the scooter to come to a smooth stop.

(4) Headlight

Sliding switch to turn on the LED headlight light (). To turn on high beam use () button, the tail lights will come on when the headlights are on.

(5) Hazard Warning Switch

A red button operates all indicators flashing.

(6) Horn

A red button operates the horn.

(7) Forward or Reverse Controls

The thumb lever controls the speed and to operate the scooter in reverse – ensure the scooter is at a standstill and press (7) and look at the LCD screen (D) to see the indicated direction of travel. To change back to the forward direction ensure the scooter is at a standstill and press (7) and look at the LCD screen (D) to see the indicated direction of travel.

(8) On/Off Key Switch

Insert the key in the key barrel. Turn the key on and the LCD screen will indicate the battery charge. There is a delay before the thumb lever control can be operated, while the controller is checking the circuits.

(9) Indicator Switch

Slide the switch to the Right or Left indicator respectively. Returning the lever to centre position to turn off the indicator.



FREE WHEEL OPERATION (Fig. 6)

The free wheel release lever (red handle) is located inside the left rear wheel. To disengage the motor, lift up the lever (the scooter can now be pushed). To re-engage the motor push down on the lever.

***WARNING! Always re-engage the free wheeling device after use.
Failure to do so may result in injury.***

Anti-tip wheels

Anti-tip wheels are not fitted to this scooter and are not required.

The original manufacturer and the importer of the scooter is not responsible for damage or injury incurred due to improper or misuse of the scooter.



Fig.6



STARTING TO DRIVE YOUR SCOOTER

Getting Started

- Select a level area with plenty of space.
- Mount the scooter, either by lifting the arm and sliding on to the seat or rotate the seat outwards and then rotate the seat back to face the tiller.
- Adjust the tiller and seat as described previously.

Starting Scooter Movement

- Ensure that you are seated in a comfortable position.
- Turn the key to the ON position.
- Your speed setting should be in Low (L)
- Push your right hand thumb on to the lever in a downwards direction, the scooter will move forward slowly. The harder you push the faster the scooter goes
- Release the lever and the scooter will slowly come to a stop and the magnetic brake will be applied.

Steering

Steering the scooter is light and easy. Ensure when starting off you give a wide clearance when turning so that the rear wheels clear any obstacle that you are passing. When steering through limited spaces such as a doorway or when turning around, turn the handle bars where you want to go and apply power gently. The scooter will turn very tightly, but will still move with complete stability as long as the speed is not too high.

NOTE: This scooter is fitted with slow when turning function so will slow down when the handle bars are turned it will resume the set speed once the scooter is going in a straight line.

Reversing

Before reversing ensure that the area behind is free from any hazards or obstructions. Adjust your speed setting to a low setting before you reverse. Press (7) in P.9 and make sure the LCD screen (D) in P.9 is show the reverse direction. Push the thumb lever, and steer wide of all corners and obstacles.

Dismounting

Before dismounting ensure that the key is turned to the off position.

CAUTION: Please ensure that care is exercised when entering or leaving the scooter and that the tiller and foot rest is not used for support.

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EXTRA GUIDELINES IN THE CONTROL OF YOUR SCOOTER

Ramps

The stability of your scooter is governed by several factors such as the seating position, the angle of the slope and your height and weight. When approaching an incline, do so directly and not at an angle and whenever possible avoid making turns. When going down a ramp or slope keep the speed settings to slow. This will ensure there is a safe controlled descent. When the finger levers are released the scooter will slowly stop.

Safe Climbing Angle

Always follow the guidelines of the safe climbing angle shown as shown in figure 7.

Caution - Do not turn off the key while the unit is in motion

Grass and Gravel

Please follow the guidelines given previously and your scooter will perform admirably over many surfaces. Avoid long grass, loose gravel and sand.

NOTE: You should not operate your scooter in wet weather or on wet surfaces. This may cause the scooter to malfunction with possible risk of injury and damage to the scooters electrical components.

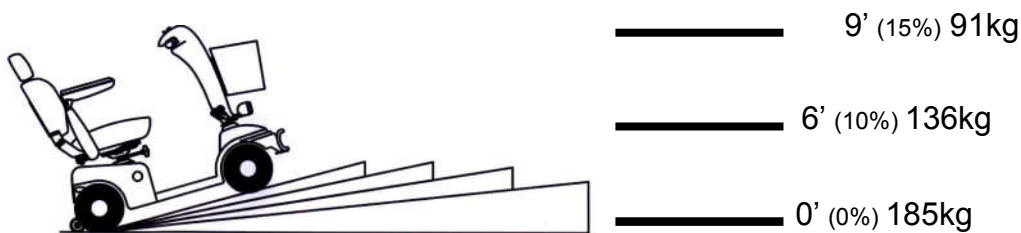


Fig. 7

Angles and weights shown here for this scooter indicate the safe working angles for the user and equipment. Any scooter used outside these parameters may be unsafe and or cause future problems with the electrical systems



BATTERIES AND BATTERY CHARGER

The Shoprider® scooter is supplied with maintenance free, sealed lead acid batteries.

Battery performance can be affected by temperature, terrain, condition of battery, type of battery charger, the weight of the user, wind speed, etc. The battery level indicator is only a guide and is most effective when the scooter is moving, only then is the true discharge level displayed.

- When the scooter stops the battery level indicator may indicate full.
- An active user can use up to 30% of battery capacity or more per day.
- Inactive users may only use 50% of battery capacity in a week.
- In both these instances the battery should be put on charge over night.

Battery Charger

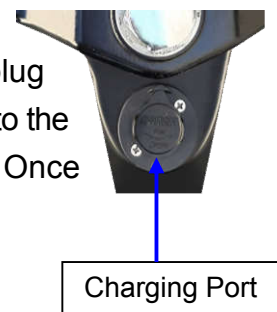
The battery charger supplied is special to your scooter, and may not be suitable for any other power mobility product. Use only the charger supplied with your scooter; other makes of chargers may permanently damage your scooter batteries, and would void the warranty. All the information of battery charger and its operation instruction shall be referred to the user manual attached with the charger in its packaging paper box.

First Time Use

Prior to using your Portable scooter for the first time, you must charge the batteries fully (refer to Battery Charging Procedures). Charging may take up to 14 hours. Charging the batteries completely prior to first time use will benefit battery efficiency. Failure to do so may cause damage.

Charging

To charge the batteries connect the 3-pin male plug lead into the 3-pin female battery-charging socket located on the tiller. Plug the A/C cord plug into the wall socket and the other end into the charger (2-pin). Please refer to the LED indicator description based on charging status of the charger's manual. Once the batteries are completely charged, unplug the A/C cord from the wall then unplug the 3-pin lead from the tiller.



WARNING: Only use the original Shoprider® approved charger!

This charger is for indoor use only. DO NOT expose it to rain or water spray.

Do not leave the charger plugged into the charger port if the charger is not charging.



MAINTENANCE

Servicing

Ensure the scooter is serviced every 12 months to ensure it remains in safe working order failure to do so may cause catastrophic failure with possible injury and damage to surrounding property. Regular servicing will ensure trouble free operation.

Please Note

Heavy users of the scooter may require more frequent servicing.

Consult with your authorised Shoprider dealer to have the servicing requirements completed every year.

Lubrication

At six-month intervals you should lubricate the following parts with a light oil or similar lubricant:

- Seat pivot post.
- Seat release lever pinion.
- Wheel bearings.
- Axle of scooter.

CAUTION – DO NOT USE WD40 TO LUBRICATE PARTS!! DO NOT LUBRICATE TRANSAXLE/GEAR BOX!! In the event of any difficulties please consult your dealer.

Cleaning

Your scooter should be cleaned as required however as with all electrical equipment you must ensure that extreme care is used to not water damage any sensitive parts.

Read the following warnings

- **Only** use a soft damp cloth.
- **Never** use a hose to wash your scooter.
- **Do Not** use abrasive cleaning products – Mild detergents only should be used.



Wheels and Tires

The wheels of your scooter have one piece rims and tubeless tyres so repairing any punctures will need to be done by an authorised repairer or tyre centre. To change the wheels remove the center 13 mm bolt and slide the wheel off its axles. Take care not to lose the drive key on the rear wheels. When refitting the wheel ensure the drive key is inserted correctly and tighten the 13mm bolt. Tyre pressure is recommended to be kept at 30 psi on the rear tires and 30 psi on the front.

Caution: On the tyre it states maximum tire pressure is 36psi. This is a maximum tyre pressure and should not be required to be this high.

Attention: Tyres should be maintained at the correct pressure noted above to ensure even wear and ride comfort.



TROUBLE SHOOTING GUIDE

The Self-Help Guide (Table 1) is intended to assist in the location of a fault that may occur in a certain part of the scooter. The diagnostic alarm will sound a warning signal to alert the user that a diagnostic alarm pattern is about to be sounded. The signal will be a set of fast beeps lasting two seconds. The slower diagnostic pattern will then be sounded once and the code will be shown on the LCD screen. If after checking out the fault from the table below and the fault is still showing, do not use the scooter. Turn off the power and consult your provider immediately.

Table 1

Code	Description
1	The battery needs charging or there is a bad connection to the battery. Check the connections to the battery. If the connections are good, try charging the battery.
2	There is a bad connection to the motor. Check all connections between the motor and the controller.
3	The motor has a short circuit to a battery connection. Contact your service agent.
4	The freewheel switch is activated or the manual brake disengagement mechanism is operated. Check the position of the switch or lever.
5	The motor is stalled. Or, The controller is over temperature or in current foldback.
6	The S-drive is being inhibited from driving. Inhibit 2 is active. This may be because the battery charger is connected or the seat is not in the driving position.
7	A throttle fault is indicated. Make sure that the throttle is in the rest position before switching on the scooter.
8	A controller fault is indicated. Make sure that all connections are secure.
9	The parking brakes have a bad connection. Check the parking brake and motor connections. Make sure the controller connections are secure.
10	An excessive voltage has been applied to the controller. This is usually caused by a poor battery connection. Check the battery connections.



Circuit Breaker

Your scooter is fitted with the latest in electronic controls that are programmed to protect the electrical system from abnormal overloads. Fitted for extra protection is a circuit breaker, should there be a situation that your scooter stops for no apparent reason please check that the circuit breaker has tripped. The circuit breaker access point can be found on the rear cover as shown below.



Check List

If your scooter fails to operate, please check the following:

- Unit is switched on.
- All plugs and connectors are firmly fixed.
- Battery level shows full charge.
- Drive/Freewheel device is in the drive position.

If the free wheel device has been operated with the scooter left switched on, then the scooter will not operate until the ignition key has been switched off and then on again. Please consult your dealer if your scooter does not run after checking these points.

Please consult your selling Shoprider provider if your scooter does not run after checking these points.



Warranty Terms & Conditions

The Warranty Terms and Conditions noted below provide your **Shoprider®** scooter with excellent coverage against possible defective parts or possible faulty workmanship. If at anytime you have a warranty issue **YOU MUST** contact the **selling Shoprider® dealer** as they are required to undertake the diagnosis and labour content of the warranty. **Shoprider®** will as noted below supply spare parts as required as part of this agreement.

Structural Frame – 3 Years

Shoprider Australia warrants that the frame will be free from defects under normal use, for a period of three (3) years from the date of purchase by the original customer.

Shoprider Australia will repair or replace, at our option free of charge any part found on examination by Shoprider Australia to be defective in material and or workmanship within the warranty period.

All parts claimed under warrant must be returned to Shoprider Australia in their present condition. Only an authorised “Warranty Dealer” of Shoprider Australia can undertake warranty work.

Always contact the **selling Shoprider® dealer** to arrange all work and assess if warranty applies.

Drive Train Assembly – 18 months

Shoprider Australia warrants that the drive train Assembly will be free from defects under normal use, for a period of eighteen (18) months from the date of purchase by the original customer.

Shoprider Australia will repair or replace, at our option free of charge any part found on examination by Shoprider Australia to be defective in material and or workmanship within the warranty period.

All parts claimed under warrant must be returned to Shoprider Australia in their present condition. Only an authorised “Warranty Dealer” of Shoprider Australia can undertake warranty work.

Always contact the **selling Shoprider® dealer** to arrange all work and assess if warranty applies.

Drive Train Components include

Transaxle, Motor and Magnetic Brake only



Warranty Terms & Conditions continued

Other Parts – 12 months

Shoprider Australia warrants that the other parts will be free from defects under normal use, for a period of twelve (12) months from the date of purchase by the original customer.

All parts claimed under warrant must be returned to Shoprider Australia in their present condition. Only an authorised “Warranty Dealer” of Shoprider Australia can undertake warranty work.

Always contact the **selling Shoprider® dealer** to arrange all work and assess if warranty applies.

Exclusions

1. All transportation cost associated with the submission and return of the repair or replacement under warranty (as determined by Shoprider Australia) are the responsibility of the original customer.
2. Normal wear items are not covered under warranty. These items include such items as brushes, tires, tubes, brake pads, upholstery, seating and armrests.
3. Damage caused by
 - Excessive, abusive, misuse, negligence, accident or water
 - Improper maintenance, maintenance carried out by a non approved “Warranty Dealer”
 - Improper operation & storage
 - Any **commercial** use what so ever
4. Where an authorised dealer has not lodged all required documentation at the appropriate time, the warranty is Void
5. All warranties provided do not extend to purchasers of used or secondhand equipment
(Warranty's are not transferable)

Please Note

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement part for a major failure and for compensation for any other reasonable foreseeable loss or damage. You are entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and failure does not amount to a major failure

NOTE: In the event of a warranty issue, Always contact your **selling Shoprider® dealer** who will arrange any work and return any faulty parts. Parts will be assessed and replaced within 3-5 working days.



TECHNICAL SPECIFICATIONS

Model Name		779XLS VIKING 3
Overall Dimensions: L ¹ x W x H	mm(in)	1550(61) x 700(28) x 1305(51)
Front Pneumatic Tire Diameter	pcs x in	1 x 16.0
Rear Pneumatic Tire Diameter	pcs x in	2 x 16.0
Suggested User Weight (on the Level Road)	Kg	185
Total Weight (w/ Batteries, Basket, Seat)	Kg	140
Battery Capacity	_V_Ah x Pcs	12V 75Ah x 2
Charger	V_Amp	AC 220/110 V / DC 24V 8A
Rated Power of 4-pole Motor (Reference Only)	W(Hp)	Max. 1500(2.0)
Max. Speed ²	Kph(mph)	10 (6.3)
Safe Climbing Angle	Degree(%)	Fig. 7
Range ³ per charge (Battery Capacity)	Km(mile)	45~50(27~31)
Turning Radius	mm(in)	1650(65)

*****ALL SPECIFICATIONS ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE*****

1. To include the anti-tip wheels.
2. Driver weight may exceed weight of the unit; although the speed must be reduced when turning.
3. The actual driving range varies with the factors shown below:
 - a) the weight of occupant
 - c) battery conditions
 - d) type of charger
 - e) ambient temperature
 - f) the way of driving
 - g) terrain
 - h) the wind speed
 - i) etc.



Disclaimer

Congratulations on your purchase of the Shoprider® Scooter.

This Scooter is not intended to be used by individuals with physical limitations that could prevent the user from operating the Scooter safely. Shoprider® disclaims all responsibility for any personal injury or property damage, which may occur as a result of improper or unsafe use of its products.

The preceding guidance is intended to assist you in the safe operation of this Scooter.

If you should have any questions about the correct operation of the Scooter, please contact your authorised Shoprider® provider.

Please complete the information below for future reference

Shoprider Selling Dealer -	_____
Scooter Model Number -	_____
Scooter Serial Number -	_____
Date of Purchase -	_____

ATTENTION: This owner's manual is printed based on the latest specifications and product information available at the time of publication. SHOPRIDER® reserves the right to make changes as they become necessary. Any changes to the SHOPRIDER® range may cause slight variations between the illustrations and explanations in this manual and the scooter model that was purchased.

Where possible a newer version of this manual may be available on our website

www.shoprider.com.au

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Notes