

# SHOPPRIDER®

**ATTENTION**  
Please read your  
owner's manual before  
driving your scooter.



**FS777**  
**GETABOUT**

**Owner's Manual**



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# SHOPRIDER®

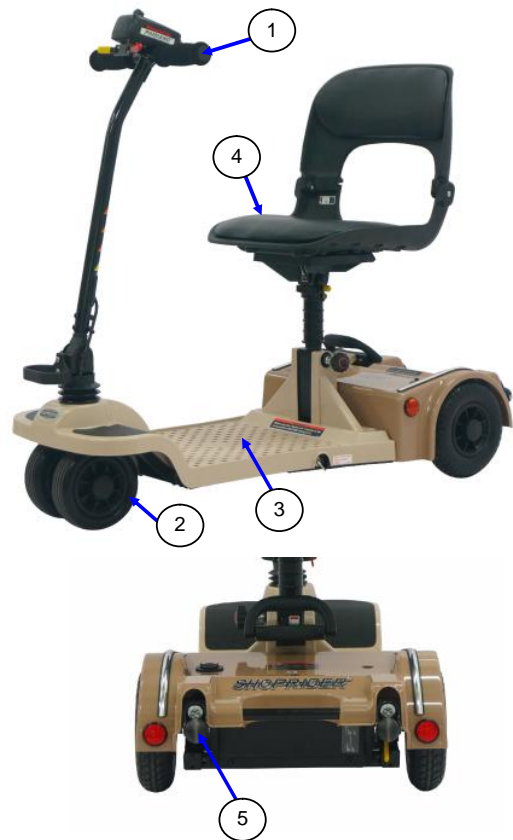
## INTRODUCTION

Congratulations on your purchase of the Shoprider® Getabout scooter. This scooter incorporates the latest innovative designs patented and only available on a Shoprider® scooter. This scooter can be used in confined spaces both indoors and outdoors. Direct drive transaxles and electromagnetic brakes give a safe and efficient ride. This Shoprider® scooter is designed for persons with limited mobility.

***Please read this manual carefully and thoroughly before using your scooter and make sure you understand all the instructions.***

## FEATURE GUIDE

1. Tiller Handle Bar
2. Tire
3. Footplate
4. Seat
5. Rear Pull Wheel





## SAFETY ADVICE

- Do not carry passengers.
- This mobility Product is intended to assist you. For your own safety, please read the Owner's Manual before using the Scooter. If in any doubt, contact your supplier directly for advice.
- Do not exceed inclines over 6 degrees (10% grade).
- Driver weight may exceed weight of the unit, speed must be reduced when turning.
- Do not get on or off the scooter unless the brake is on and the scooter is switched off.
- Do not switch off the scooter while the scooter is moving.
- Do not drive the scooter where you can not safely or legally walk.
- Do not attempt to drive over curbs greater than 15mm in height. Doing so could cause your scooter to turn over, causing personal injury or damage to the scooter. For curbs less than 15mm, always approach them at an angle of 90 degrees and at a low speed.
- Do not drink or use a mobile phone when driving your scooter.
- Do not exceed the suggested user weight limit to use the product. Doing so, could cause personal injury and invalidate the warranty.
- Always keep your feet on the scooter when moving.
- Please make sure that you are physically fit to operate this unit. Consult your dealer/doctor for advice.
- Always slow down and proceed carefully when travelling over rough or uneven ground.
- For individuals with balance problems, practice getting on the scooter with the assistance of a qualified healthcare professional.
- Do not operate the scooter without anti-tip wheels installed.
- Do not use an escalator to move a scooter between floors or serious injury could occur.
- Do not drive the scooter on an incline that has oil, water or ice film on it.
- Do not try to lift the scooter by its seat, tiller, rear chassis cover, or any removable parts. Any of these could cause injury to the user or damage to the scooter.
- Do not use parts or accessories that are not authorised by the original manufacturer of the scooter.
- Before sitting in or exiting the scooter, turn scooter switch to off position. This will insure the POWER is off and the scooter can not move under its own power. As a general precaution, always turn scooter off while the scooter is not in use. This will prevent the use by untrained and unauthorised persons.

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- Do not connect any foreign device to the scooter battery or charging port. This could cause failure of the device, the scooter and personal injury.
- Make sure the tiller is properly adjusted and locked to the user or damage and injury could result.
- It is not allowed to have any person sitting in the scooter when transported by a vehicle, otherwise any injury or damage that might result.
- Do not use the scooter in the rain, near a shower or in a damp bathroom. Direct exposure to rain or dampness could cause the scooter to electrically malfunction and prematurely rust.
- Do not lean against or pull forward on the tiller while mounting or dismounting the scooter. Otherwise, injury may occur.
- Do not operate the unit or turn the switch on while charging.
- Whenever a center bolt of the wheel assembly has been loosened, please replace a specified new bolt from authorized dealers and secure with a torque of  $240 \pm 5$  kg-cm together with Loctite 271 adhesive (or equivalent).
- Charge batteries daily after use.
- Charging plug has to be removed from the scooter after charging.
- Battery cables must be securely fastened onto battery terminals by the authorised dealers before using the unit.
- Batteries must be tied down correctly and securely.
- Always check the battery charge remaining before operating the unit.
- Always charge the batteries on the unit in a well ventilated area.
- If the unit went over or sank into deep water, please switch off power of the unit and consult with your authorised dealer for assistance
- Switch off power of the unit while not in use or before charging, removing and installing the batteries. Otherwise, injury and/or damage to the unit or surrounding property may occur.
- Do not operate the unit in the way of exceeding to the product's specification listed in this owner's manual. Doing so may Void your warranty.
- Do not use the thumb/finger lever before the switch is turned on, or the operation will be prohibited until to turn switch off and then on
- Always use low speed on downhill.
- Ensure the scooter is serviced every 12 months to ensure it remains in safe working order failure to do so may cause catastrophic failure with possible injury and damage to the surrounding property.



## EMI Warning

Shoprider® scooters may be susceptible to electromagnetic interference (EMI), which is a kind of interfering electromagnetic energy (EM) emitted from sources such as radio stations, TV stations, amateur radio (HAM) transmitters, two-way radio, and cellular phones. The interference (from radio wave sources) can cause the scooter to release its brakes, move by itself, or move in unintended directions. It can also permanently damage the scooter's control system. The sources of radiated EMI can be broadly classified into three types:

1. Hand-held portable transceivers (transmitters-receivers) with the antenna mounted directly on the transmitting unit. Examples include: citizens band (CB) radios, "walkie talkie", security, fire and police transceivers, cellular telephones, and other personal communication devices.

**NOTE! Some cellular telephones and similar devices transmit signals while they are ON, even when not being used.**

2. Medium-range mobile transceivers, such as those used in police cars, fire trucks, ambulances, and taxis. These usually have the antenna mounted on the outside of the vehicle.
3. Long-range transmitters and transceivers, such as commercial broadcast transmitters (radio and TV broadcast antenna towers) and amateur (HAM) radios.

**NOTE! Other types of hand-held devices, such as cordless phones, laptop computers, AM/FM radios, TV sets, CD players, and cassette players, and small appliances, such as electric shavers and hair dryers, so far as we know, are not likely to cause problems to the scooter.**

## Scooter Electromagnetic Interference (EMI)

Because EM energy rapidly becomes more intense as one moves closer to the transmitting antenna (source), the EM fields from hand-held radio sources (transceivers) are of special concern. It is possible to unintentionally bring high levels of EM energy very close to the scooter's control system while using these devices. This can affect scooter movement and braking. Therefore, the warnings listed below are recommended to prevent possible interference with the control system of the scooter.



## WARNINGS

1. Do not operate hand-held transceivers (transmitters-receivers), such as citizens band (CB) radios, or turn ON personal communication devices, such as cellular phones, while the scooter is turned ON.
2. Be aware of nearby transmitters, such as radio or TV stations, and try to avoid coming close to them.
3. If unintended movement or brake release occurs, turn the scooter OFF as soon as it is safe.
4. Be aware that adding accessories or components, or modifying the scooter may make it more susceptible to EMI.

**NOTE! There is no easy way to evaluate the overall immunity of the scooter.**

5. Report all incidents of unintended movement or braking to your Shoprider® dealer, and note whether there are sources of EMI nearby.

***WARNING: The original manufacturer and the importer of the scooter is not responsible for damage or injury incurred due to improper and unsafe use of our scooter.***

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## ADJUSTMENTS

### Tiller Angle Adjustment (Fig. 1)

The tiller of your scooter is uniquely designed to allow you to position it to a comfortable driving position. To decide which position best fits your needs, carefully push the red lever that is located on the right side of tiller, and gently lower or raise the tiller. Once you are satisfied with the position of the tiller, simply release the red lever and the tiller will automatically lock for your safety.



Fig. 1

### Free Wheel Operation (Fig. 2)

The free wheel release lever (yellow handle) is located inside the right rear wheel. To disengage the motor, lift up the lever (the scooter can now be pushed). To re-engage the motor push down on the lever.



Fig. 2

***WARNING! Always re-engage the free wheeling device after use. Failure to do so may result in injury.***

***WARNING - THERE IS NO BRAKING ON THIS SCOOTER WHEN IT IS IN FREE WHEELMODE !***

***The original manufacturer and the importer of the scooter is not responsible for damage or injury incurred due to improper or misuse of the scooter.***



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## Folding Procedure

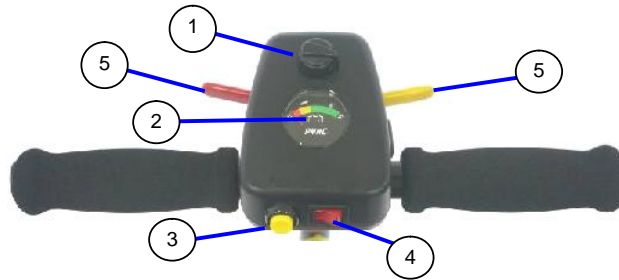
<p><b>1</b></p>	<p><b>4</b></p> <ol style="list-style-type: none"> <li>1. Grab handlebar with right hand and pull the red lever to release fix gear.</li> <li>2. Fold down tiller and rest it into seat back hook. Please make sure fix gear fitted properly.</li> </ol>
<p><b>2</b></p> <p>Grab seat base with left hand. In the same time, use right thumb to push the yellow lever forward and press down the seat post by right palm to fold down the seat.          ※ Please make sure to your right hand get off from seat post when seat reclines.</p>	
<p><b>3</b></p> <p>Pull the knob by left hand and push seat forward to fold down seat.          ※ Please leave the knob when push seat forward.</p>	<p><b>5</b></p> <p>※ Please stand in scooter sideway and keep your legs off the chassis.          Grab the handle and put forth your strength to pull it upward to fold the front and rear chassis. After you hear a click, you are ready to pull or store.</p>

## Unfolding Procedure

<p><b>1</b></p> <p>※ Please stand in scooter sideway and keep your legs off the chassis.</p> <ol style="list-style-type: none"> <li>1. Pull Pin with left index finger and hold handle with right hand to unfold scooter.</li> <li>2. Please make sure your left hand leave the pin when unfolding.</li> <li>3. Lay flat scooter by the handle.</li> </ol>	<p><b>2</b></p> <p>Pull red lever to release fix gear and pull up the tiller by handle to the desired tiller angle. Make sure fix gear fitted properly.</p>
<p><b>3</b></p> <p>Pull seat back backward to upright seat. When you hear a click, the scooter is ready to cruise.</p>	

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## SCOOTER TILLER CONTROLS (Fig. 4)



### (1) Speed Controls

The speed control allows you to set a speed between slow (turtle) and fast (rabbit).

### (2) Battery Level Indicator Gauge

Where the needle sits, shows the amount of charge in your batteries. The amount of charge will only show at its true level when the scooter is in drive. Always charge the batteries completely before beginning out on any journey.

**Caution – Do not allow the gauge needle to go down completely as complete discharge of the batteries could cause irreversible battery damage.**

### (3) Horn

A yellow button next to power switch on tiller operates the horn.

### (4) On/Off Switch

The On/Off switch is located on the tiller. When the unit is in the On position the switch will display a red light and the battery gauge needle will move. There may be a slight delay before the hand lever control can be operated, while the main controller checks the circuits.

### (5) Thumb/Finger Lever Controls

The left thumb/finger lever controls the reverse and the right thumb/finger lever controls the forward motion. The amount of pressure applied to each lever will determine the speed the scooter travels at. Release the lever and the scooter will slowly come to a stop and the electromagnetic brake will be applied.

### Electromagnetic Brake

The brake is automatically operated when the control levers are released. There is a slight delay when the scooter decelerates; this allows the scooter to come to a smooth stop.



## STARTING TO DRIVE YOUR SCOOTER

### Getting Started

- Select a level area with plenty of space.
- Mount the scooter, by sliding on to the seat or rotate the seat outwards and then rotate the seat back to face the tiller.
- Adjust the tiller and seat as described previously.

### Starting Scooter Movement

- Ensure that you are seated in a comfortable position.
- Turn the switch to the ON position.
- Your speed setting should be on 1 or 2.
- Pull your right hand finger lever, the scooter will move forward slowly. The harder you pull the faster the scooter goes but will only reach the speed level that has been selected.
- Release the lever and the scooter will slowly come to a stop and the magnetic brake will be applied.

### Steering

Steering the scooter is light and easy. Ensure when starting off you give a wide clearance when turning so that the rear wheels clear any obstacle that you are passing. When steering through limited spaces such as a doorway or when turning around, turn the tiller handles where you want to go and apply power gently. The scooter will turn very tightly, but will still move with complete stability as long as the speed is not too high.

### Reversing

Before reversing ensure that the area behind is free from any hazards or obstructions. Adjust your speed setting to a low setting before you reverse. Pull/press the left thumb/finger lever, and steer wide of all corners and obstacles.

### Dismounting

Before dismounting ensure that the switch is turned to the off position.

***CAUTION: Please ensure that care is exercised when entering or leaving the scooter and that the tiller and foot rest is not used for support.***

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## EXTRA GUIDELINES IN THE CONTROL OF YOUR SCOOTER

### Ramps

The stability of your scooter is governed by several factors such as the seating position, the angle of the slope and your height and weight. When approaching an incline, do so directly and not at an angle and whenever possible avoid making turns. When going down a ramp or slope keep the speed settings to slow. This will ensure there is a safe controlled descent. When the finger levers are released the scooter will slowly stop.

### Safe Climbing Angle

Always follow the guidelines of the safe climbing angle shown as shown in figure 5.

**Caution - Do not turn off the control power switch while the unit is in motion**

### Grass and Gravel

Please follow the guidelines given previously and your scooter will perform admirably over many surfaces. Avoid long grass, loose gravel and sand.

**NOTE: You should not operate your scooter in wet weather or on wet surfaces. This may cause the motor to sort out.**

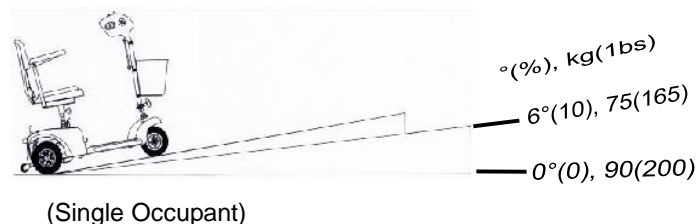


Fig. 5

Angles and weights shown here for this scooter indicate the safe working angles for the user and equipment. Any scooter used outside these parameters may be unsafe and or cause future problems with the electrical systems



## BATTERIES AND BATTERY CHARGER

The Shoprider® scooter is supplied with maintenance free, sealed lead acid batteries. Battery performance can be affected by temperature, terrain, condition of battery, type of battery charger, the weight of the user, wind speed, etc. The battery level indicator is only a guide and is most effective when the scooter is moving, only then is the true discharge level displayed.

- When the scooter stops the battery level indicator may indicate full.
- An active user can use up to 30% of battery capacity or more per day.
- Inactive users may only use 50% of battery capacity in a week.
- In both these instances the battery should be put on charge over night.

### Battery Charger

The battery charger supplied is special to your scooter, and may not be suitable for any other power mobility product. Use only the charger supplied with your scooter; other marks of chargers may permanently damage your scooter batteries, and would void the warranty. All the information of battery charger and its operation instruction shall be referred to the user manual attached with the charger in its packaging paper box.

### First Time Use

Prior to using your Portable scooter for the first time, you must charge the batteries fully (refer to Battery Charging Procedures). Charging may take up to 12 hours. Charging the batteries completely prior to first time use will benefit battery efficiency. Failure to do so may cause damage.

### Charging

To charge the batteries connect the 3-pin male plug lead into the 3-pin female battery-charging socket located on the rear chassis cover. Plug the A/C cord plug into the wall socket and the other end into the charger (2-pin). Please refer to the LED indicator description based on charging status of the charger's manual. Once the batteries are completely charged, unplug the A/C cord from the wall then unplug the 3-pin lead from the rear chassis cover.

***WARNING: Only use the original Shoprider® approved charger!***

***This charger is for indoor use only. DO NOT expose it to rain or water spray.***

***Do not leave the charger plugged into the charger port if the charger is not charging.***

**Always ensure the scooter & charger are switched off prior to charging - damage to the scooter could occur otherwise**



## MAINTENANCE

### Servicing

Ensure the scooter is serviced every 12 months to ensure it remains in safe working order failure to do so may cause catastrophic failure with possible injury and damage to surrounding property. Regular servicing will ensure trouble free operation.

**Please Note** Heavy users of the scooter may require more frequent servicing

### Tyres

Since your tyres are flat free tyres, there is no need to ever worry about tyre air pressure.

### General Maintenance and Lubrication

- Inspection for loose wheel bolts, seat and arm tightening bolts, and other nuts and bolts is recommended on a regular basis.
- Most lubricated components on the FREEDOM Portable scooter are designed to be maintenance free and are sealed. Therefore lubrication is not required for these components. However, the driving axles and seat post should always have a very light coat of multipurpose grease.

### DO NOT USE TOO MUCH GREASE!

#### Drips may stain or damage carpets, furnishings, etc.

- It is recommended that the driving axles (inside the drive wheel assembly) be checked and cleaned occasionally for hair and debris build-up, which will hinder the performance of the unit.
- Check the batteries on a regular basis. For extended battery life, it is highly recommended that the batteries be fully charged after each use. If the batteries are weak, severely discharged or old, a variety of problems may occur with the unit including charging problems, reduced speed, loss of range, and others. Please contact your local provider for battery replacement.

### Cleaning

Your scooter should be cleaned as required however as with all electrical equipment you must ensure that extreme care is used to not water damage any sensitive parts.

Read the following warnings

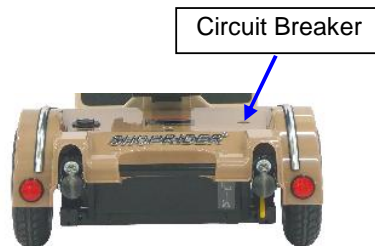
- **Only** use a soft damp cloth.
- **Never** use a hose to wash your scooter.
- **Do Not** use abrasive cleaning products – Mild detergents only should be used.

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## TROUBLE SHOOTING GUIDE

### Circuit Breaker

Your scooter is fitted with the latest in electronic controls that are programmed to protect the electrical system from abnormal overloads. Fitted for extra protection is a circuit breaker, should there be a situation that your scooter stops for no apparent reason please check that the circuit breaker has not popped out. The circuit breaker can be found under the rear chassis cover accessible through a port hole under the seat.



### Check List

If your scooter fails to operate, please check the following:

- Unit is switched on.
- All plugs and connectors are firmly fixed.
- Battery level shows full charge.
- Drive/Freewheel device is in the drive position.

If the free wheel device has been operated with the scooter left switched on, then the scooter will not operate until the ignition switch has been switched off and then on again. Please consult your dealer if your scooter does not run after checking these points.

**Please consult your selling Shoprider provider if your scooter does not run after checking these points.**



## Warranty Terms & Conditions

The Warranty Terms and Conditions noted below provide your **Shoprider®** scooter with excellent coverage against possible defective parts or possible faulty workmanship. If at anytime you have a warranty issue **YOU MUST** contact the **selling Shoprider® dealer** as they are required to undertake the diagnosis and labour content of the warranty. **Shoprider®** will as noted below supply spare parts as required as part of this agreement.

### Structural Frame – 3 Years

Shoprider Australia warrants that the frame will be free from defects under normal use, for a period of three (3) years from the date of purchase by the original customer.

Shoprider Australia will repair or replace, at our option free of charge any part found on examination by Shoprider Australia to be defective in material and or workmanship within the warranty period.

All parts claimed under warrant must be returned to Shoprider Australia in their present condition. Only an authorised “Warranty Dealer” of Shoprider Australia can undertake warranty work.

Always contact the **selling Shoprider® dealer** to arrange all work and assess if warranty applies.

### Drive Train Assembly – 18 months

Shoprider Australia warrants that the drive train Assembly will be free from defects under normal use, for a period of eighteen (18) months from the date of purchase by the original customer.

Shoprider Australia will repair or replace, at our option free of charge any part found on examination by Shoprider Australia to be defective in material and or workmanship within the warranty period.

All parts claimed under warrant must be returned to Shoprider Australia in their present condition. Only an authorised “Warranty Dealer” of Shoprider Australia can undertake warranty work.

Always contact the **selling Shoprider® dealer** to arrange all work and assess if warranty applies.

### Drive Train Components include

Transaxle, Motor and Magnetic Brake only





## Warranty Terms & Conditions continued

### Other Parts – 12 months

Shoprider Australia warrants that the other parts will be free from defects under normal use, for a period of eighteen (12) months from the date of purchase by the original customer.

All parts claimed under warrant must be returned to Shoprider Australia in their present condition. Only an authorised “Warranty Dealer” of Shoprider Australia can undertake warranty work.

Always contact the **selling Shoprider® dealer** to arrange all work and assess if warranty applies.

### Exclusions

1. All transportation cost associated with the submission and return of the repair or replacement under warranty (as determined by Shoprider Australia) are the responsibility of the original customer.
2. Normal wear items are not covered under warranty. These items include such items as brushes, tyres, tubes, brake pads, upholstery, seating and armrests.
3. Damage caused by
  - Excessive, abusive, misuse, negligence, accident or water
  - Improper maintenance, maintenance carried out by a non approved “Warranty Dealer”
  - Improper operation & storage
  - Any **commercial** use what so ever
4. Where an authorised dealer has not lodged all required documentation at the appropriate time, the warranty is Void
5. All warranties provided do not extend to purchasers of used or secondhand equipment  
**(Warranty’s are not transferable)**

### Please Note

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement part for a major failure and for compensation for any other reasonable foreseeable loss or damage. You are entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and failure does not amount to a major failure

**NOTE:** In the event of a warranty issue, Always contact your **selling Shoprider® dealer** who will arrange any work and return any faulty parts. Parts will be assessed and replaced within 3-5 working days.



## TECHNICAL SPECIFICATIONS

Model		GETABOUT - FS777
Overall Dimensions: L <sup>1</sup> x W x H	mm	1010 x 445 x 890
Dimensions: L x W x H (Folded)	mm	470 x 445 x 755
Front Tyre Diameter	Front	2 x 6"
Rear Tyre Diameter	Rear	2 x 8"
Suggested User Weight (on the Level Road)	Kg	90
Total Weight (w/ Batteries, Seat)	Kg	27.0
Battery Capacity	_V_Ah x Pcs	12V 10Ah x 2
Charger	Amp	2A
Max. Speed <sup>2</sup>	Kph	6
Safe Climbing Angle	Degrees (%)	Fig. 5
Range <sup>3</sup> (Per charge w/ standard battery)	Km	14-16
Turning Radius	mm	915

**\*\*\* ALL SPECIFICATIONS ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE \*\*\***

1. To include the rear pull wheel
2. Driver weight may exceed weight of the unit; although the speed must be reduced when turning.
3. The actual driving range varies with the factors shown below:
  - a) the weight of occupant
  - c) battery conditions
  - d) type of charger
  - e) ambient temperature
  - f) the way of driving
  - g) terrain
  - h) the wind speed
  - i) etc.



## Disclaimer

Congratulations on your purchase of the Shoprider® Scooter.

This Scooter is not intended to be used by individuals with physical limitations that could prevent the user from operating the Scooter safely. Shoprider® disclaims all responsibility for any personal injury or property damage, which may occur as a result of improper or unsafe use of its products.

The preceding guidance is intended to assist you in the safe operation of this Scooter. If you should have any questions about the correct operation of the Scooter, please contact your authorised Shoprider® provider.

Please complete the following information below for future reference

Shoprider Selling Dealer -	_____
Scooter Model Number -	_____
Scooter Serial Number -	_____
Date of Purchase -	_____

**ATTENTION:** This owner's manual is printed based on the latest specifications and product information available at the time of publication. SHOPRIDER® reserves the right to make changes as they become necessary. Any changes to the SHOPRIDER® range may cause slight variations between the illustrations and explanations in this manual and the scooter model that was purchased. Where possible a newer version of this manual may be available on our website [www.shoprider.com.au](http://www.shoprider.com.au)

SHOPRIDER Australia Pty Ltd  
1 Business Way Malaga  
Western Australia 6090  
[www.shoprider.com.au](http://www.shoprider.com.au)

P/N:



## Notes

P/N: