

# i-Moving and City Bug Mobility Scooter : Guide

This scooter is **designed** to travel on the footpaths, along the street or crossing roads.

**This scooter CAN be used in the following situations:**

- At homes or in buildings
- Shopping centres, nursing homes
- Inner City, Zoos and Parks
- Footpaths and streets

## Battery Life:

Your scooter should last you around 3-4hrs of intermittent driving or a range of 20km.

**ALWAYS** charge your scooter after use – and take **off charge until your next use**. You will not overcharge the batteries, as the charger cuts out when the batteries are full.



The scooter has lights or a battery gauge indicator. When the lights/gauge on your scooter drop into the **Yellow area**, you should immediately start to finish your journey.



If you get down to the **red lights / to near Empty**, it can cause the battery to completely flatten and prevent the scooter charger from being able to charge the batteries back up.

**Do not let the battery light reach down to the red area.**

**It could destroy the battery and it may be the next person who suffers for this error.**

## Tips:

Always turn off and remove the key before getting off the scooter – this prevents the scooter moving if you accidentally touch the driving mechanism.

Check your charger to make sure there is no loose cords, and that your wall socket power is on. If a cord is not plugged in properly, your batteries will not charge. “Green” means fully charged or that there is power, while “red” or “yellow” means charging.



Check that this cord is not 'loose'.  
Make sure it is plugged properly  
into the charger.





## Issues: Customer Problem Solving

| Issue   | Check   | Solution  |
|---|---|---|
| Scooter not driving   | Is the charger plugged in?  | Remove the charger, turn key off, then on, then test  |
| Scooter not driving   | Has the scooter remained on for a long period of time? ( <i>timed out</i> )   | Turn the key off, then on, then test.   |
| Scooter not driving   | Are you trying to drive before the scooter is turned on?  | Do not press the forward/reverse driving mechanisms for 3 seconds after turning the key on.   |
| Scooter stopped driving                                       | Are the batteries charged?  | Check the battery gauge and return home if necessary. <b>If the batteries are not lasting in the expected timeframe of the battery size, please bring battery box back to organise a replacement.</b> |
| Can't Assemble scooter together                               | Are you trying to assemble scooter together on uneven ground? ( <i>two different tiles on the footpath, on gravel or grass, for example</i> ) | Move scooter onto smooth, flat ground, and try again  |
| Forgotten how to dismantle scooter                            | Have you looked at our manual on our website?   | <a href="https://www.mobilityscootersforhire.com.au">https://www.mobilityscootersforhire.com.au</a>   |
| <b>Scooter still not working after checking all the above</b> | Have you tried dismantling the scooter and then putting it back together?   | Dismantle scooter, put it back together, then test. If it still doesn't work, please contact us on 0406826268 <b><u>during business hours.</u></b>  |