

-M-Chair Instruction Page-

Instructions:

When crossing roads, **ALWAYS** cross with the bigger wheels hitting the gutter first, or when coming over the gutter. See pictures below:



Turn the user backwards when crossing the roads downwards so the big wheels hit the gutter first, and when pulling them up the other side do the same.

This is because your smaller front wheels are not big enough to go up the gutters, and going down the curbs there is too much pressure as it impacts on the road and you could break them.

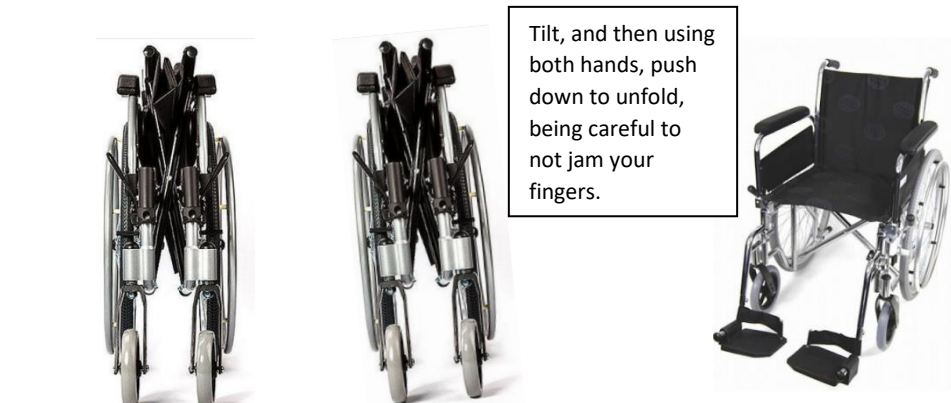
So always go backwards when crossing or going up driveways or pedestrian crossings.

Example:



M-Chair Advice:

1. Lift the footrest/s up before getting on. They are NOT steps for the user to get onto the machine.
2. When crossing roads/footpaths and going over bumps, always turn backwards, and go straight down, so both your bigger wheels hit the road at the same time. This is to **avoid tipping your m-chair. NEVER Go at an angle.**
3. When opening your M-Chair, **slightly lift one wheel off the ground as you unfold.** This is because your wheels are rubber tyres. They will grip the ground if you are putting force down to unfold it. So, to avoid putting pressure on the wheels / bending the frame, we ask you lift one wheel so it unfolds easily.



Tilt, and then using both hands, push down to unfold, being careful to not jam your fingers.

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4. Some wheelchairs also have “quick-release wheels”, as per the image below. Customers will be instructed if your chosen wheelchair has this. Alternatively, you can also find this on the specifications on the rental machine.



5. Your wheelchair usually have “removable footrests”, in which you can swing them away from the wheelchair by pressing the lever, or bar connecting it. See image below:



Lever is usually here.

6. **Do not leave your m-chair unattended.** It is your responsibility to pay for a replacement m-chair, should it get lost or stolen. **Also, ensure you maintain contactable with Mobility Scooters For Hire** for the duration of your hire, should we need to contact you, or visa versa.
7. **If you crash, and parts break off, please pick the pieces up.** We may be able to repair. Your Insurance covers you for 65% of damage repair, but NOT replacement of parts you left behind.
8. The name of your m-chair is on the side panels, or on the handles, and always on your invoice. When speaking to an office attendant about your m-chair, please refer to the m-chair name **or** the name of the person the invoice is booked under. Alternatively, you can provide the invoice number.
9. **If you require an extension, please contact us 1 day prior to the end date. Your booking dates are on your invoice, so please keep track of your dates.**
 - a. **Please note we will usually charge your credit card for payment of the extension invoice, so please ensure you have funds available on the day of extension if you have asked for an extension.**