



G u a r d i a n
S A F E T Y P E N D A N T S

INFORMATION TO ASSIST IN DEMONSTRATING THE LINGO



Basic Features

- Works anywhere a mobile phone does, 3G & 4G. No phone nor NBN is needed.
- Uses voice prompts (default; English but can be **any language**) to help inform the User.
- Sequentially calls up to 5 people by pressing the big button at the front.
- Shows the contacts the User's location in Google Maps on a smartphone.
- Two-way voice communication - speak with emergency contacts through the pendant.
- Automatic Fall Alert - for those unable to press the button.
- Easily cancel accidental activations by pressing the big button.
- Recharge daily using the magnetic cable.

What are the ongoing costs?

Family & Friends Monitoring

The ongoing cost only involves paying for SIM credit. The first month is free then costs \$70/year (Telstra) which includes that amount of prepaid SIM credit for calls and texts.

Professional Monitoring

The ongoing cost is \$25/month or \$275/year + SIM credit. Total monthly cost is \$31/month or \$345/year (with Telstra \$70 credit).

Charging

We recommend charging the **Lingo** daily.

When charging, the **Lingo** will state "your alarm is charging".

Simple to use

In an emergency, press and hold the SOS until you hear the voice prompt state “your alarm has been activated; cancel by pressing the SOS button”.

When the contact answers, a voice instructs them to press 1 on their phone keypad. This lets the device know that a real person has answered, and not voicemail. If the call goes to voicemail, the **Lingo** will hang up and call the next number until someone eventually responds. After the SOS call is complete, a message is automatically sent to the emergency contact. Anyone who has the **Lingo**'s number can call it, unless the User prefers to only have the emergency contacts be able to call. The device can automatically answer, if requested, but can be programmed to answer by pressing the SOS button.

How does Fall Detection work?

With Fall Detection switched on, the pendant can automatically begin the SOS sequence of calls/texts. The pendant will say “a fall has been detected; cancel by pressing the SOS button”. During which time the User may cancel the fall alert before the SOS sequence is initiated. Pressing the big SOS button will abort the alarm.

Fall detection works if the device accelerates enough from Point A to Point B. If the fall is slow or awkward, it may not activate. Under these circumstances, Users tend to be alert enough to activate the SOS manually and should not wait for Fall Detection to activate.

What is the side button for?

When off, the side button turns on the device.

During an SOS sequence, the User can press the side button to skip that particular contact and try to call the next contact on the list.

Can I shower with it?

Virtually all personal alarm sellers claim their device is showerproof but water infiltration voids the warranty. This makes no sense. We offer a PVC waterproof pouch that completely protects the unit when showering.

What about programming?

We custom program the pendant for the User. It just needs to be switched on and it's ready to use.

What if programming changes need to be made?

Changes are easily made by sending a text message to the device. We provide lifetime phone support and unlimited remote programming changes. For emergency contacts that prefer making the changes, an explanation is provided on the **Lingo** User Guide. We can answer questions or assist further over the phone.