

Unique Portable Electric Chair : Guide

Electric Portable chairs are **designed** to travel in shopping centres, cruise ships or in buildings.

This Chair CAN be used in the following situations:

- At homes or in buildings
- Shopping centres, nursing homes
- Cruise Ships, Air Travel (plane)
- Gravel Ground / Outdoor events on flat ground (**but not crossing roads or driveways**)

Battery Life:

Your chair should last you **around 3-4hrs** of intermittent driving or **a range of 10-20km**.

(see below for list)

12AH Batteries	Freedom Rider – 10km
Others	Faldan, Ramiel, Ariel – 20km

ALWAYS charge your chair after use – and also charge overnight and up until your next use. You will not overcharge the batteries, as the charger cuts out when the batteries are full.

***Faldan is the only exception. Once fully charged, remove the charger. Always charge after use.**



The chair has lights or a battery gauge indicator. When the lights/gauge on your Chair drop into the **Yellow area**, you should immediately start to finish your journey.



If you get down to the **red lights / to near Empty**, it can cause the battery to completely flatten and prevent the chair charger from being able to charge the batteries back up.

Do not let the battery light reach down to the red area.

It could destroy the battery and it may be the next person who suffers for this error.

Tips:

Always turn off the chair before getting off – this prevents the chair moving if you accidentally touch the driving mechanism.

Check your charger to make sure there is no loose cords, and that your wall socket power is on. If a cord is not plugged in properly, your batteries will not charge. “Green” means fully charged or that there is power, while “red” or “yellow” means charging.



Check that this cord is not 'loose'. Make sure it is plugged properly into the charger.



Issues: Customer Problem Solving

Issue	Check	Solution
Chair not driving	Is the charger plugged in?	Remove the charger, turn off, then on, then test
Chair not driving	Is one of the two freewheel lever engaged	Put both freewheel levers into the drive position, turn off, then on, then test. Please refer to images below for the Break Lever position on the chair
Chair not driving	Has the chair remained on for a long period of time? (<i>timed out</i>)	Turn off, then on, then test.
Chair not driving	Are you trying to drive before the chair is turned on?	Do not press the forward/reverse driving mechanisms for 3 seconds after turning on.
Chair continually stops driving / not going	Is the battery box in place correctly? Are all the wires securely clicked in?	Ensure the battery box is sitting straight in the battery area of the machine. Ensure the battery area is free of debris and the wires are plugged in fully.
Chair stopped driving	Are the batteries charged?	Check the battery gauge and return home if necessary. If the batteries are not lasting in the expected timeframe of the battery size, please bring battery box back to organise a replacement.
Chair stopped driving	Has the overload switch/reset button been triggered?	Let your machine cool for five minutes before trying to turn on again.
Can't Assemble chair together	Are you trying to assemble chair together on uneven ground? (<i>two different tiles on the footpath, on gravel or grass, for example</i>)	Move chair onto smooth, flat ground, and try again
Forgotten how to dismantle chair	Have you looked at our manual on our website?	https://www.mobilityscootersforhire.com.au
Chair still not working after checking all the above	Have you tried dismantling the chair and then putting it back together?	Dismantle chair, then put together again. Make sure wire into hand controller is in firmly, then test. If it still doesn't work, please contact us on 0406826268 during business hours. <u>Finish your journey until we are next open if outside business hours.</u>



Brake Lever:

"In-gear" or "Lock Mode" means you cannot push the chair. The wheels are locked and the Brake is on.

"Out of Gear" or "Free wheel" means the chair can now be pushed manually, the wheels are not locked.

NOTE: If the chair is "Out of Gear", you CANNOT drive the chair. The chair must be "In Gear" in order to drive the chair.